



Compliance Alert

June 23, 2009

Express Scripts – Urgent – Emerging Therapeutic Issue

The U.S. Food and Drug Administration (FDA) has learned that some stolen vials of the long-acting insulin Levemir, made by Novo Nordisk, have reappeared and are being sold in the U.S. market. These stolen insulin vials may not have been stored and handled properly and may be dangerous for patients to use. The FDA has received one report of a patient who suffered an adverse event due to poor control of glucose levels after using a vial from one of the these three lots.

Patients are encouraged to check their supplies of insulin to determine if they have Levemir insulin from one of the following lots: XZF0036, XZF0037, and XZF0038. The lot numbers can be found on the side of the box and also on the side of the insulin vial. If a patient finds their insulin is from one of the stolen lots, they should not use the insulin and should replace it with a vial of Levemir insulin from another lot. For more information, contact Novo Nordisk Customer Care Center at 1.800.727.6500. Additional information can also be found on FDA's MedWatch website at: www.fda.gov/medwatch or by calling FDA at 1.888.INFO.FDA (automated) or 301.796.3400.

Express Scripts' response:

- In an effort to inform members of this recall, we have identified members who have received a prescription for Levemir insulin within the past 120 days. A communication summarizing the information provided by the manufacturer will be sent to these members.
- Members using Express Scripts Home Delivery are not impacted by this notification.
- The above communication will be distributed for those clients enrolled in the member portion of the Emerging Therapeutic Issues Patient Safety Program.

If you have any questions regarding this information, please contact your Group Benefit Services Account Manager at 1.800.638.6085.

This communication is not intended to be legal advice and should not be construed as legal advice. If you have any legal questions or concerns about your plan, GBS recommends seeking counsel from an ERISA attorney.

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