



Compliance Alert

March 3, 2010

Express Scripts – Urgent –Emerging Therapeutic Issues Communication

Recently, LifeScan announced a recall of 8 lots of OneTouch® SureStep® Test Strips because they may give falsely low glucose results when the glucose levels are higher than 400 mg/dl. If patients use the falsely low test results to determine their insulin dose, they may give themselves too little insulin which could result in poor blood glucose control. The table below contains the recalled lots, which can be found on the outer carton and test strip vials.

Recalled Lot	Package Size	Recalled Lot	Package Size
# 2969795	50	# 2969251	100
# 2982566	50	# 2969798	100
# 2969481	50	# 2982369	100
# 2998193	50	# 2983467	100

Patients with a recalled lot should call LifeScan customer service to receive replacement product, which the company will immediately ship at no charge. Additional question can be directed to LifeScan's Customer Service at **(800) 218-3168** between 5:00 a.m. to 7:00 p.m. Pacific Time, seven days a week.

Express Scripts response:

- In an effort to inform members of this safety alert, we have identified members who have received a prescription for OneTouch SureStep Test Strips within the past 180 days. A communication summarizing the information provided by the manufacturer will be sent to these members.
- These communications will be distributed for those clients enrolled in the member portion of the Emerging Therapeutics Intervention Program.
- Express Scripts will also distribute letters to all patients who have filled a prescription for the recalled test strips using Express Scripts Home Delivery services.

If you have any questions regarding this information, please contact your Group Benefit Services Account Manager at 1.800.638.6085.

This communication is not intended to be legal advice and should not be construed as legal advice. If you have any legal questions or concerns about your plan, GBS recommends seeking counsel from an ERISA attorney.

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