



# GBS Broker Technology Solutions

*GBS' Technology Can...*

- *Save You Time*
- *Increase Your Sales and Productivity*
- *Improve Client Service*

As a broker...you devote many hours of your time to developing custom, competitive proposals for your prospects and clients. You also spend a great deal of time researching enrollment, premium or claim issues and waiting for a response...

**Is this the best use of your time?**

## *GBS' Advanced Technology Puts Information at Your Fingertips*

By utilizing our interactive Web tools, benefit professionals, clients and their employees are able to perform tasks electronically, quickly and easily, any place, any time – day or night.

## *GBS Technology for Fully-Insured Services*

To demonstrate our commitment to our broker partners, GBS offers you access to our advanced technology. These unique tools are designed to provide the competitive edge to help you grow your business. GBS technologies for fully-insured services include:

**GBS OnQ™** – GBS' proprietary online, real-time quoting system makes it quick and easy for benefit professionals to perform the following activities:

- Generate competitive, custom proposals for sales prospects or client renewals
- View a comprehensive selection of multiple carriers
- Compare plan designs with a variety of report formats and proposals
- Manage both prospect and client renewal activity

**GBSAccess™** – Gain 24-hour online access to important account information, such as:

- Detailed employee and dependent enrollment (carriers, plans and rates)
- Premium statements
- Temporary ID card information
- Pre-populated enrollment forms
- Current carriers, plans and rates
- Employee census data

**GBS Online Enrollment** – Allows the employer and employees to perform online enrollment activities, such as:

- Enroll new employees
- Terminate employees
- Make qualified status changes for employees and dependents
- View a history of enrollment transactions online
- Print pre-populated enrollment forms (if necessary)
- Generate COBRA/MD State Extension letters and election forms



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## *GBS Technology for Self-Funded Services*

GBS offers comprehensive technology solutions specifically designed for your self-funded clients. With Web-based technologies at the core of our self-funded services, we provide you with flexible, cost-effective tools to enhance the administration of the plan.

**GBS LuminX Information Network (LIN)** – Allows benefit professionals, employers and employees to view the following information:

- **Benefits At A Glance** – View current employee enrollment, plans and costs
- **Document Library** – Access important electronic documents and forms
- **Provider Directories** – Research whether doctors are in the PPO network to maximize benefit payment and discounts
- **Claims Inquiry & History** – View the status and detail of claims and EOBs
- **Health & Wellness Center** – Access valuable health and wellness information to assist employees in managing their health care concerns
- **Reports** – Access Web-enabled reports that can help brokers and their clients make informed decisions regarding managing their plans
- **Billing** – Review invoices, billing summaries or detailed billing information

**GBS Comprehensive Enrollment Wizard (CEW)** – Eliminates the paperwork. Employers and/or employees can perform online enrollment activities, such as:

- Enroll new employees
- Terminate employees
- Conduct open enrollment elections
- Make mid-year qualified status changes for employees and dependents

**GBS' technology is designed to save you valuable time. To learn more about streamlining your plan administration and management and to provide valuable benefit information to your clients, call GBS at 800.638.6085.**